



Quality and Halal Policy

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Al-Waiz Certification and Training Services (ACTS) as an independent international certification services provider for Halal Management Systems, it complies with all applicable legal requirements of country where certification service is being provided. Our employees are one of our important assets that work as a team to achieve this common target for provision of Halal and Quality services to masses. We also ensure that our activities are comprised with Islamic integrity and credibility.

ACTS interpret all applicable statutory and regulatory requirements and initiate immediate action for compliance. ACTS confirm its assessment specifically to the scope of certification granted. During the provision of certification services, the company pledges to adopt and administer impartiality and non-discriminatory policies

Al-Waiz Certification and Training Services is committed to

- Use professionals for provision of its services, integrate experience with competence that would enhance the credibility of the service.
- To develop, implement and maintain the International Standards (PS 4922:2022, OIC/SMIIC 2:2019, GSO / UAE 2055-2, BPJPG, JAKIM and Singaporean Standards) and related programs in line with the organization's objectives.
- Ensure impartiality and independence, ensuring objectivity of its certification activities and managing potential conflicts of interests,
- Improve the level of customer and interested parties' satisfaction, through as always better understanding of their needs and expectations,
- Consolidate the image, good reputation and high professionalism, adopting suitable programs, objectives and commitment as far as quality of services and training and qualification of personnel are concerned,
- Improve the level of customer and interested parties satisfaction, through an always better understanding of their needs and expectations

Implement the measures necessary to achieve the objectives established to comply with the requirements, performing a periodical review and reporting its results for continual improvement.

Muhammad Qasim
CEO
20-02-2025